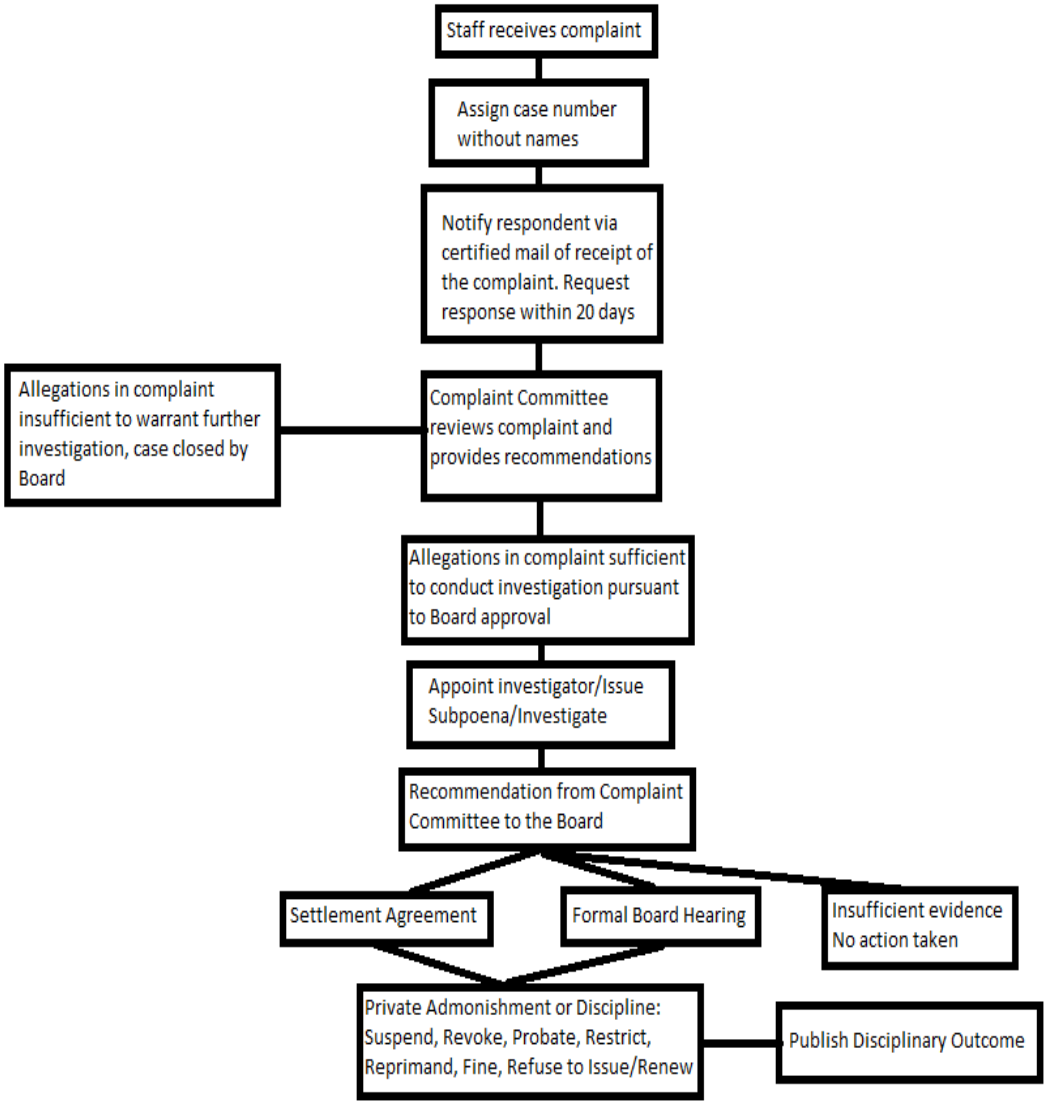COMPLAINT AND DISCIPLINARY FLOW CHART
201 KAR 22:052